



How to contact us

We provide support in offices located in Barwon and western Victoria.

☎ 03 5226 8900
✉ info@meli.org.au

Facebook @meli.community
Instagram @meli.community
LinkedIn @meli-community

Acknowledgement

We acknowledge that we work and connect on the traditional and unceded lands of Aboriginal peoples and pay our respects to their Elders past and present. We are committed to the reconciliation journey through our actions and openness to learn.



We celebrate difference

Meli is committed to creating an environment where everyone feels safe and that they belong. We welcome people of all races, ethnicities, genders, sexual orientations, ages, religions, abilities, and nationalities and value diversity of experience as a vital part of supporting people and strengthening communities. We will listen, learn and evolve as an accessible, inclusive, and safe organisation for all, including First Nations peoples, members of the LGBTQIA+ community, people with disability and those with culturally diverse backgrounds.

 Interpreter services are available upon request.

meli.org.au

MELI

Tenancy Plus program



About Meli

Meli is a not-for-profit community service organisation, committed to supporting people and strengthening communities.

We offer a range of support and education services to people living in the Barwon and western regions of Victoria, from childhood through to adolescence and adulthood.

With kindergartens throughout Geelong, the Bellarine Peninsula and Colac, we're one of the largest early childhood education providers in the region.

We believe in social justice, equality, and working together to help wherever we can.

Our commitment is to provide you with high quality services, by professional staff who care and are dedicated to supporting you.

We will listen to you and ensure you have choice and control over the decisions that impact your life.

About Tenancy Plus

The Tenancy Plus program supports individuals and families living in public or community housing where their housing may be at risk. We work with people to maintain safe, appropriate, and sustainable accommodation.

When can support be helpful?

Support and information can be provided in any of the following areas:

- Starting or maintaining a tenancy
- Responding to eviction notices
- Responding to breach notices
- Advocacy at VCAT hearings
- Advice regarding your rights and responsibilities as a renter
- Submitting transfer applications
- Applying for modifications to your property
- Addressing property condition concerns
- Referrals to other specialised services

Eligibility

Support can be provided to renters who may be at risk of breakdowns in their housing or who need support to establish themselves in their new home.

How to access this service

If you live in public housing or community housing, please call us on 03 5226 8900 and ask to speak with someone in our intake team.

We accept referrals into the Tenancy Plus program at all times. Please be aware that there may be a wait of several weeks to access this service during periods of high demand.

Self- or professional referrals can be submitted to:

Meli

☎ 03 5226 8900

✉ info@meli.org.au

🏠 16 Ballarat Road, Hamlyn Heights VIC 3215

