

Property Managers Toolkit



Family violence is the single biggest cause of homelessness in Victoria, as women and children escaping family violence often have no housing options available to them.

It is not always easy to have those difficult conversations with tenants or rental providers. The Property Managers Toolkit was developed to start the conversation about family violence, tenancies and homelessness with real estate property managers.

Meli developed the Property Managers Toolkit to:

- provide rental providers with the resources and skills to help recognise financial hardship and how to support vulnerable tenants

- raise awareness of family violence and other comorbidities like gambling
- provide resources and support options available to tenants experiencing difficulty
- help close the gap between agents, rental providers and tenants with a more skills based approach.